



June 15th, 2015

Trained to provide safe, compassionate care

The first group of health and social care staff to be enrolled on South Tyneside NHS Foundation Trust's trailblazing Care Certificate training have completed the programme.

Dr Bob Brown, Executive Director, Nursing and Patient Safety, presented new support workers from the Trust and independent care providers in South Tyneside with their certificates.

He said: "I am delighted that the first group of 16 have successfully completed our Care Certificate training which will equip them with the skills to deliver best practice in a caring and compassionate way, working within a health and social care team. We were very impressed by their enthusiasm and commitment and I wish them all the best in their roles."

The training is designed to help ensure that staff who are new to care have all the essential qualities and skills they need whether they are working in a hospital, care home or looking after people in their own homes. Topics covered include infection control, dementia care and dignity and respect. The participants progress through a workbook, whilst gaining hands-on caring experience with the support of a mentor.

The Trust introduced the programme, along with partners including Tyne and Wear Care Alliance, last autumn in advance of the national roll-out of the Care Certificate, which resulted from the Francis Inquiry Report's recommendations into the failings at Mid-Staffordshire NHS Foundation Trust.

Dr Brown added: "The Care Certificate will be a vital part of the drive for highest quality health and care services into the future through preparing support team members to develop core skills and assisting them to embark on a career in nursing or social care should they wish. That is why I am very proud that our organisation has been able to build upon our extremely good record for providing highest quality care by being among the first nationally to introduce the training."

The Trust's next Care Certificate training programme will begin in September.
ends

Pictured above: Some of the successful Care Certificate trainees with Dr Bob Brown, South Tyneside NHS Foundation Trust's Executive Director, Nursing and Patient Safety, first row standing third from right; Ian Frame, Executive Director, Personnel and Development, back row, and Trust staff

Issued on behalf of South Tyneside NHS Foundation Trust by Kay Jordan

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